

Palm Beach School District Summary Rating Report

	Cumulative Score 7.6
C.R. Klewin Southeast, Inc.	
Efficiency & Flexibility	
1. Meeting the Project Budget	9
2. Meeting the Program Schedule	7
3. Value for Dollars Spent	8.4
4. Commitment to Do whatever it takes	8.2
5. Good And Timely Decision Making Capability	7.2
6. Finished Project Quality	7.2
Technical Expertise & Creativity	
7. Value Engineering Process Results	8.2
8. Expediting System	7.6
9. Zero Defect/Quality Program	7.4
10. Staffed with Capable Skilled Personnel	7.8
11. Skilled Field Supervisors	7.8
12. Computer Skills (CAD/Communication)	6.8
Communication & Interpersonal Skills	
13. Coordinating Team Members	7.4
14. Ability To Listen/Communication Skills	7.4
15. Owner Training Process-Thoroughness/Timeline	6.8
16. Construction Site Cleanliness/Orderliness	7
Responsibility & Management Record	
17. Pre-Construction Cost Estimating	7.6
18. Pre-Construction Management Control System	7.6
19. Pre-Construction Scheduling	7.6
20. Project Cost System	7.2
21. Safety Program and Record	8
22. Claims-Reasonableness and Timliness	7.7
23. Close Out Process	7
24. Follow-Up After Completion	7.7
Total Average	7.6
Total Ratings	5

RATING SURVEY DETAIL	
Company Name:	C.R. Klewin Southeast, Inc.
Cumulative Average Rating:	7.6
Number of Surveys Taken:	5
<p>RatingSource.Com researches and surveys Owners and/or Owner's Project Managers of recently completed projects performed by the Contractor/Construction Manager within the last five years.</p> <p>Research is provided by submitting a questionnaire to each owner containing the criteria shown on the far left column. RatingSource requests each Owner to score the Contractor's performance for each specified project from a 1 (worst) to 10 (best) scale (see below) covering each criteria. The ratings are averaged for each project from five to ten recent and related projects to achieve the cumulative scores appearing in the third column. The overall rating, which appears at the top of the second column, is determined by averaging all scores from the criteria. All numerical ratings for the criteria are provided by Owners and Project Managers of their respective projects. All ratings are periodically updated as Contracting Firms complete new projects.</p> <p>Research concludes that firms whose scores are in the range of 8 (+/-1) or greater tend to result in higher levels of success in their projects.</p>	
RATING	
<u>Rating Value</u>	<u>Description</u>
10	Exceeded our highest expectations/an extraordinary performance.
9	Excellent. Truly superior in every category.
8	Very Good. Better than most.
7	Good. A solid performance.
6	Acceptable performance.
5	Acceptable, some minor complaints
4	Barely acceptable. At least one major complaint in a key area.
3	Poor. Many complaints in many areas or categories.
2	Very Poor Performance. Many problems and mistakes in key areas.
1	Worst. The worst we have ever worked with.