Palm Beach School District Summary Rating Report

JAMES B. PIRTLE CONSTRUCTION CO.	Cumulative Score 8.9	RATING SURVEY DETAIL
Efficiency & Flexibility		
1. Meeting the Project Budget	9.5	Company Name: JAMES B. PIRTLE CONSTRUCTION, INC. Cumulative Average Rating: 8.9 Number of Surveys Taken: 34
2. Meeting the Program Schedule	9.3	
3. Value for Dollars Spent	8.9	
4. Commitment to Do whatever it takes	9.4	
5. Good And Timely Decision Making Capability	9.1	
6. Finished Project Quality	9.1	 RatingSource.Com researches and surveys Owners and/or Owner's Project Managers of recently completed projects performed by the Contractor/Construction Manager within the last five years. Research is provided by submitting a questionnaire to each owner containing the criteria shown on the far left column. RatingSource requests each Owner to score the Contractor's performance for each specified project from a 1 (worst) to 10 (best) scale (see below) covering each criteria. The ratings are averaged for each project from five to ten recent and related projects to achieve the cumulative scores appearing in the third column. The overall rating, which appears at the top of the second column, is determined by averaging all scores from the criteria. All numerical ratings for the criteria are provided by Owners and Project Managers of their respective projects. All ratings are periodically updated as Contracting Firms complete new projects. Research concludes that firms whose scores are in the range of 8 (+/-1) or greater tend to result in higher levels of success in their projects.
Technical Expertise & Creativity		
7. Value Engineering Process Results	9.1	
8. Expediting System	8.9	
9. Zero Defect/Quality Program	8.6	
10. Staffed with Capable Skilled Personnel	9.2	
11. Skilled Field Supervisors	9.5	
12. Computer Skills (CAD/Communication)	N/A	
Communication & Interpersonal Skills		
13. Coordinating Team Members	8.9	
14. Ability To Listen/Communication Skills	9	
15. Owner Training Process-Thoroughness/Timeline	8.6	
16. Construction Site Cleanliness/Orderliness	8.4	
Responsibility & Management Record		
17. Pre-Construction Cost Estimating	8.7	Rating ValueDescription10Exceeded our highest expectations/an extraordinary performance.9Excellent. Truly superior in every category.8Very Good. Better than most.7Good. A solid performance.6Acceptable performance.5Acceptable performance.4Barely acceptable. At least one major complaint in a key area.3Poor. Many complaints in many areas or categories.2Very Poor Performance. Many problems and mistakes in key areas.
18. Pre-Construction Management Control System	8.8	
19. Pre-Construction Scheduling	8.9	
20. Project Cost System	8.6	
21. Safety Program and Record	8.9	
22. Claims-Reasonableness and Timeliness	9.2	
23. Close Out Process	8.4	
24. Follow-Up After Completion	8.2	
		1 Worst. The worst we have ever worked with.
Total Average	8.9	
Total Surveys Taken	34	